



## ZER01 CAPABILITY STATEMENT\_

Zer01 is an SAP specialist consultancy focused on providing integrated SAP solutions for Governance, Risk and Compliance (GRC) for customers across all industries.

The GRC focus areas are Security, Identity & Access Control, and Sustainability - Health, Safety & Environment. Zer01, in alliance with SAP, has delivered 36 separate client engagements in the last 3.5 years.

Zer01 has the largest and most experienced SAP GRC team in Australasia with 25 people in Brisbane, Sydney, Melbourne, Singapore and New Zealand.

Our Consultants have an average of over seven years of experience in the SAP GRC suite, including EH&S, Environmental Compliance (EC), Compliance Calibrator and Firefighter.

Zer01 has developed methodologies for the development of business case value and implementation of EC, Security and the GRC Access Management suite as an enhancement to SAP's ASAP Methodology.

## SUSTAINABILITY – HEALTH, SAFETY AND ENVIRONMENT\_

In the future, best run companies will be what SAP calls 'clear enterprises'. That is, they will embrace corporate accountability and transparency, manage risks more efficiently whilst also minimizing the cost of compliance. We offer consulting and implementation services in:

- Sustainability
- Environmental Compliance
- Worker's Health and Safety.

## SECURITY, IDENTITY AND ACCESS CONTROL\_

Defined as the management of all access to SAP, our security services include strategy, design, implementation and support for SAP Security, Identity Management, GRC Process Controls and the four GRC Access Control Solutions:

- Risk Analysis and Remediation (Compliance Calibrator),
- Superuser Privilege Management (Firefighter),
- Compliant User Provisioning (Access Enforcer) and
- Enterprise Role Management (Role Expert).

# ZER01 - PACKAGED SERVICE OFFERINGS\_

SAP's access and authorisation tools provide a proven access management and monitoring system and are a key component of SAP's GRC product suite. Zer01 has 4 Packaged Service offerings:

## COMPLIANCE CALIBRATOR\_

Our experience suggests that through implementing the Compliance Calibrator application for SAP, an organisation is able to achieve a robust and repeatable solution for documenting, monitoring, identifying and remediating segregation of duties ("SOD") risks within the organisation.

As Compliance Calibrator is maintained independently of SAP authorisations, it can help ensure effective internal controls to use before or throughout an upgrade or over a period of time (i.e. a financial year) and make certain that the SOD risks are monitored and mitigated continuously.

## FIREFIGHTER\_

FireFighter provides a controlled means for access to emergency or highly sensitive activities that are performed either on an ad-hoc basis by the support user or the super business users, or monthly/annual activities that need to be restricted at other times within the production environment. All activity undertaken by users granted access via Firefighter is fully tracked and logged providing management and auditors with a full and referenced audit trail.

## SECURITY REVIEWS\_

The objective of our Security Review Packaged Service offering is to assess the scope, quality and completeness of the business' SAP Security Framework, primarily achieved through reviewing the quality of the Business Controls Framework and assessing procedures associated with user administration, compliance, change control and monitoring. Two other key areas incorporated into our final recommendations include the analysis of the integration of SAP and non SAP systems and the review of the current state of end users and roles within the SAP production environment.

## CLEAR ENTERPRISE\_

The focused "clear enterprise roadmap" Packaged Service offering analyses where your business is today on the sustainability map and what options you may want to consider as part of your strategy. Zer01 has the pedigree and expertise in all aspects of SAP's sustainability solutions, including SAP Environmental Compliance and SAP Carbon Impact, to help all Australian companies become clear enterprises. While SAP is ramping up additional solutions for carbon and energy management and sustainability performance management, Zer01 helps customers and partners analyse today's business processes in order to increase efficiencies and effectiveness whilst also focusing on the sustainability agenda for the future.

## HOW CAN ZER01 HELP?\_

Zer01 and SAP are official partners in the delivery of SAP GRC. Zer01, in alliance with SAP, has a credible track record in delivering SAP access and authorization controls products.

Experience has helped Zer01 develop a streamlined 5 step methodology in the implementation of GRC products which is summarised as follows:

- ANALYSIS of existing risk, controls and business processes. Includes the installation of software and identification of high priority areas for remediation.
- DEFINITION of Rules and Processes through involving key stakeholders within the business.
- BUILDING of Rules through configuration of the base system and creation of "high risk" rules.
- EXECUTION through reporting and testing of configuration settings, processes and documentation.
- REMEDIATION PLANNING AND HANDOVER to enable clients to prioritise and plan remediation activities and ensure a thorough and successful knowledge transfer.